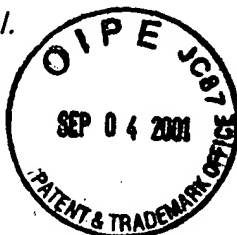


## PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arroyo, et al.

Application No.: 09/896,774



Group Art Unit: 2167

Filed: June 29, 2001

For: METHOD AND APPARATUS FOR CREATING AND EXPOSING ORDER STATUS WITHIN A SUPPLY CHAIN HAVING DISPARATE SYSTEMS

## CERTIFICATE UNDER 37 CFR 1.8(a)

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231 on 8/30/01.

Kevin T. Cuenot Reg. No. 46,283  
Kevin T. Cuenot

TRANSMITTAL LETTER

Commissioner for Patents  
Washington, D.C. 20231

RECEIVED

Sir:

SEP 07 2001

Please find enclosed the following for filing:

Group 2100

- ☒ Information Disclosure Statement, Form PTO-1449  
☒ Please charge any deficiencies or credit any overpayment to Deposit Account No. 50-0951.  
☒ Other: (1) Postcard

This Transmittal Letter is submitted in duplicate.

Respectfully submitted,

Date: 8/30/01

Kevin T. Cuenot  
Gregory A. Nelson, Reg. No. 30,577  
Steven M. Greenberg, Reg. No. 44,725  
Kevin T. Cuenot, Reg. No. 46,283  
AKERMAN SENTERFITT  
222 Lakeview Avenue - Suite 400  
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West Palm Beach, FL 33402-3188  
(561) 653-5000

Docket No. 6169-198



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

SEP 07 2001

Application of: Arroyo, *et al.*

Application No.: 09/896,774

Group Art Unit: 2100

Filed: June 29, 2001

For: METHOD AND APPARATUS FOR CREATING AND EXPOSING ORDER  
STATUS WITHIN A SUPPLY CHAIN HAVING DISPARATE SYSTEMS

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the U.S. Postal Service as First Class mail in an envelope  
addressed to Commissioner for Patents, Washington, D.C.  
20231 on 8/30/01

Kevin T. Cuenot Reg. No. 46,283  
Kevin T. Cuenot

**INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In accordance with the duty of disclosure under 37 C.F.R. §1.56, Applicants  
hereby notify the U.S. Patent and Trademark Office of the documents which are  
listed on the attached Form PTO-1449 and which the Examiner may deem relevant  
to patentability of the claims of the above-identified application.

The present Information Disclosure Statement is being filed (1) no later than  
three months from the application's filing date, or (2) before the mailing date of the  
first Office Action on the merits and, therefore, no certification under 37 C.F.R.  
§1.97(e) or fee under 37 C.F.R. §1.17(p) is required.

The submission of the listed documents are not intended as an admission that the documents constitute prior art against the claims of the present application. Applicants do not waive any right to take any action that would be appropriate to antedate or otherwise remove the listed documents as competent references against the claims of the present application.

Applicants respectfully request that the listed document be considered by the Examiner and be made of record in the present application and that an initialed copy of Form PTO-1449 be returned in accordance with MPEP §609.

Respectfully submitted,

RECEIVED

SEP 07 2001

Group 2100

Date: 8/30/01

Kevin T. Cuenot

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Docket No. 6169-198

APPLICATION NO.  
09/896,774

APPLICANT  
Arroyo, et al.

FILING DATE  
**June 29, 2001**

GROUP 2167

[illegible][illegible]

			B. Mann, <i>Call Centers To Contact Centers: Handling Asynchronous Messaging In The Real World</i> , International Journal of Call Centre Management, (Vol. 2, No. 4, pp. 2-9. July 2000)
			<i>Configurable Transaction Routing</i> , IPNet Solutions, Inc. (2000)
			<i>XML White Paper: Legacy System Integration Using XML</i> , XML Solutions Corporation, < <a href="http://www.xmls.com/resources/whitepapers.xml?idref=resources_whitepapers">www.xmls.com/resources/whitepapers.xml?idref=resources_whitepapers</a> >

DATE CONSIDERED

P1020025;1